



MIDWEST CITY 2024 MUNICIPAL REPORT

Mission Statement:

It is the mission of Midwest City to maximize the quality of life for our citizens through professional services, proper management of existing resources and appropriate planning.



MIDWEST CITY HISTORY

Midwest City came into being in 1941 after its founder, William P. Atkinson (W.P. Bill), discovered the U.S. War Department was building a new airbase on the south side of Southeast 29th Street in eastern Oklahoma County. The base, originally named the Midwest Air Depot, was built a short time later and became Tinker Air Force Base.

W.P. Bill Atkinson found that the US Government wanted a full-service community to support its military personnel and employees, one that would have entertainment, schools, shopping, and other businesses nearby. He enlisted the help of Seward Mott, a master land planner, to create the vision that would become the Town of Midwest City, Oklahoma.

An election was held on January 4, 1943, and voters unanimously chose to incorporate the new community. On March 11th of the same year, the Oklahoma County Board of Commissioners formally incorporated Midwest City. At the time, Midwest City consisted of a population of only 366 people and spread across 212 acres. On August 19, 1948, a city charter was approved and filed, and the City of Midwest City was born.

The area grew quickly, and less than a decade later it was named "America's Model City."

Today, we have approximately 60,000 people, making us the 8th largest city in the state. It is now the center of commerce for the eastern Oklahoma County, with quality schools, vibrant shopping centers, beautiful parks, excellent healthcare facilities, and a business-friendly, Council-Manager form of government.



Midwest City places great importance on quality-of-life issues such as public safety, recreational opportunities, and cultural events. Community leaders have developed a diverse economic base that has helped the city through some of the country's most difficult economic times. Our largest employers include Tinker Air Force Base, SSM Health St. Anthony - Midwest, Mid-Del Public Schools, Rose State College, and Century Martial Arts. Although it is part of a metropolitan area of over 1.4 million people, Midwest City has preserved a hometown feeling while offering all of the conveniences of a big city.

A MESSAGE FROM THE CITY MANAGER

Midwest City Councilmembers, Residents, and Merchants:

I can report with great pride that during 2024, the City of Midwest City maintained our “model-city” financial integrity with another clean financial audit. We completed multiple capital improvements that include new pickleball courts, improvements to our undersized sewer capacity on the eastside and westside of our city, upgrading water storage capacity for our clear well system and multiple street projects throughout the City.

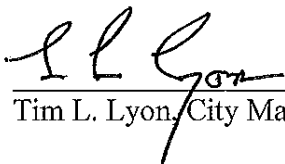
Congressman Tom Cole attended our ground-breaking ceremony for the rail spur located near the newly completed American Glass Inc. located in Soldier Creek Industrial Park. In addition, Centrillum Protein will open very soon and together these two projects will create 170 new jobs in Midwest City. Our newly renovated Delta Hotel at the Reed Conference Center experienced a 39% increase in bookings. The Reed Conference Center hosts thousands of visitors each year who shop locally at our stores and dine at our restaurants.

Our Fire Department, jointly with the Water Department and 911 Dispatch Center, retained our Insurance Services Office (ISO) 1 rating which helps lower insurance premiums for businesses and homeowners. The Midwest City Police and Fire Departments are developing nationally recognized training programs at our newly opened Police and Fire Training Facility.

Finally, I am proud of our City Departments’ commitment to community outreach. We successfully managed the following community outreach programs: 14th Annual Community Food Drive, the Linda Rooney Annual Food and Gift Drive, Midwest City Earth Day, Neighborhood Association Celebration, Tom Poore Park Cleanup, Shop with a Cop, Picnic with Protectors, and many other festivals and events throughout 2024.

Much thanks for your support in helping our community thrive and continue our mission to honor our military and provide quality services that make Midwest City a great place to live, work, and play!

Mayor Matt Dukes reports that our community-based style of government remains the same with value-based decisions, community involvement, openness of government, defined community direction, and specific municipal goals. Our long-term actions continue to focus on revenue promotion, customer service, open communication, and infrastructure upkeep and improvement.


Tim L. Lyon, City Manager

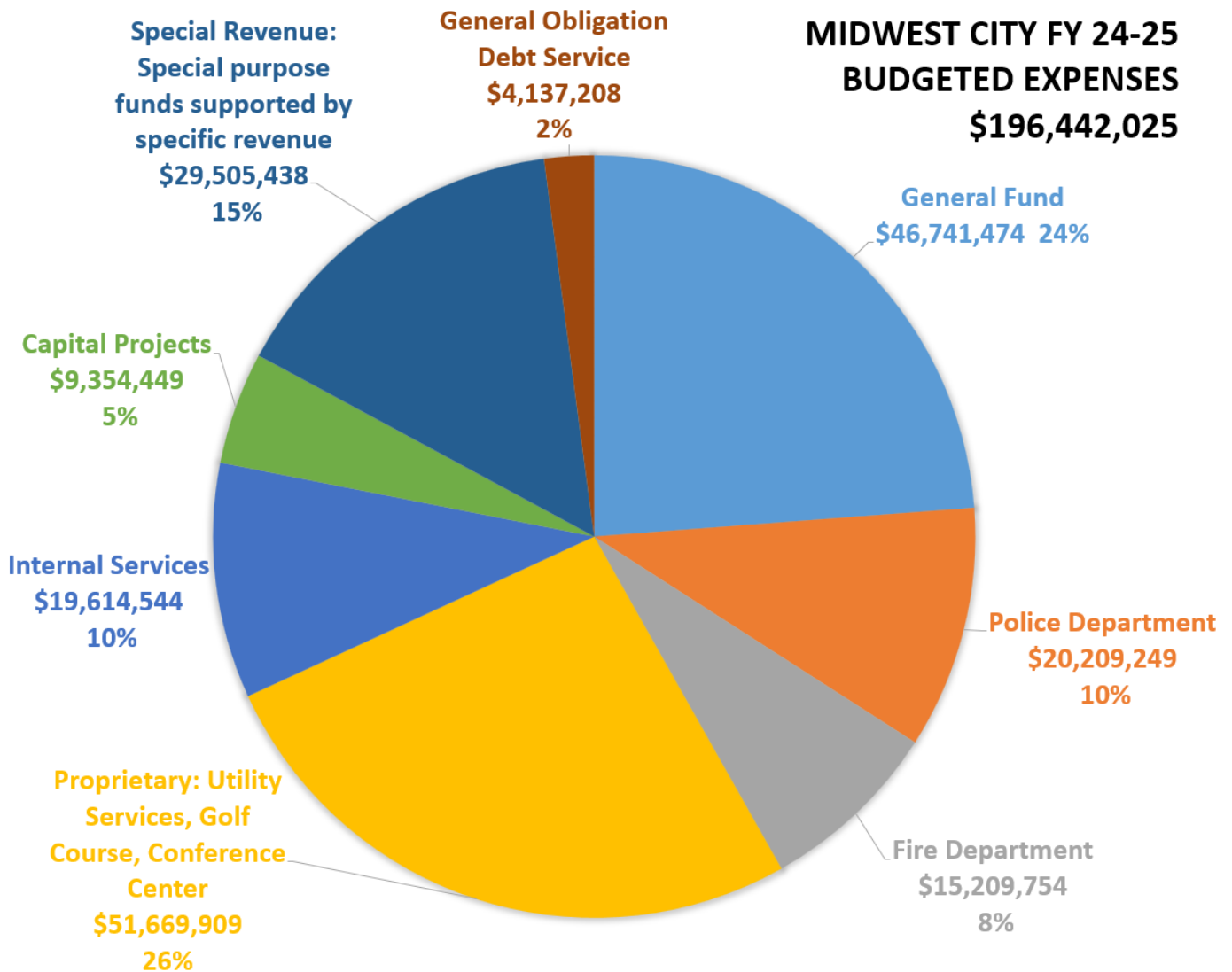


Midwest City Budget Overview

ACCOUNTING BASIS

The City of Midwest City’s budget is best characterized as being developed on a cash basis excluding our utility receivables. The budget is adopted at the department level as allowed by Title 11 of the Oklahoma Statutes, Section 17-215(d).

**MIDWEST CITY FY 24-25
BUDGETED EXPENSES
\$196,442,025**



City of Midwest City 2024 City Highlights

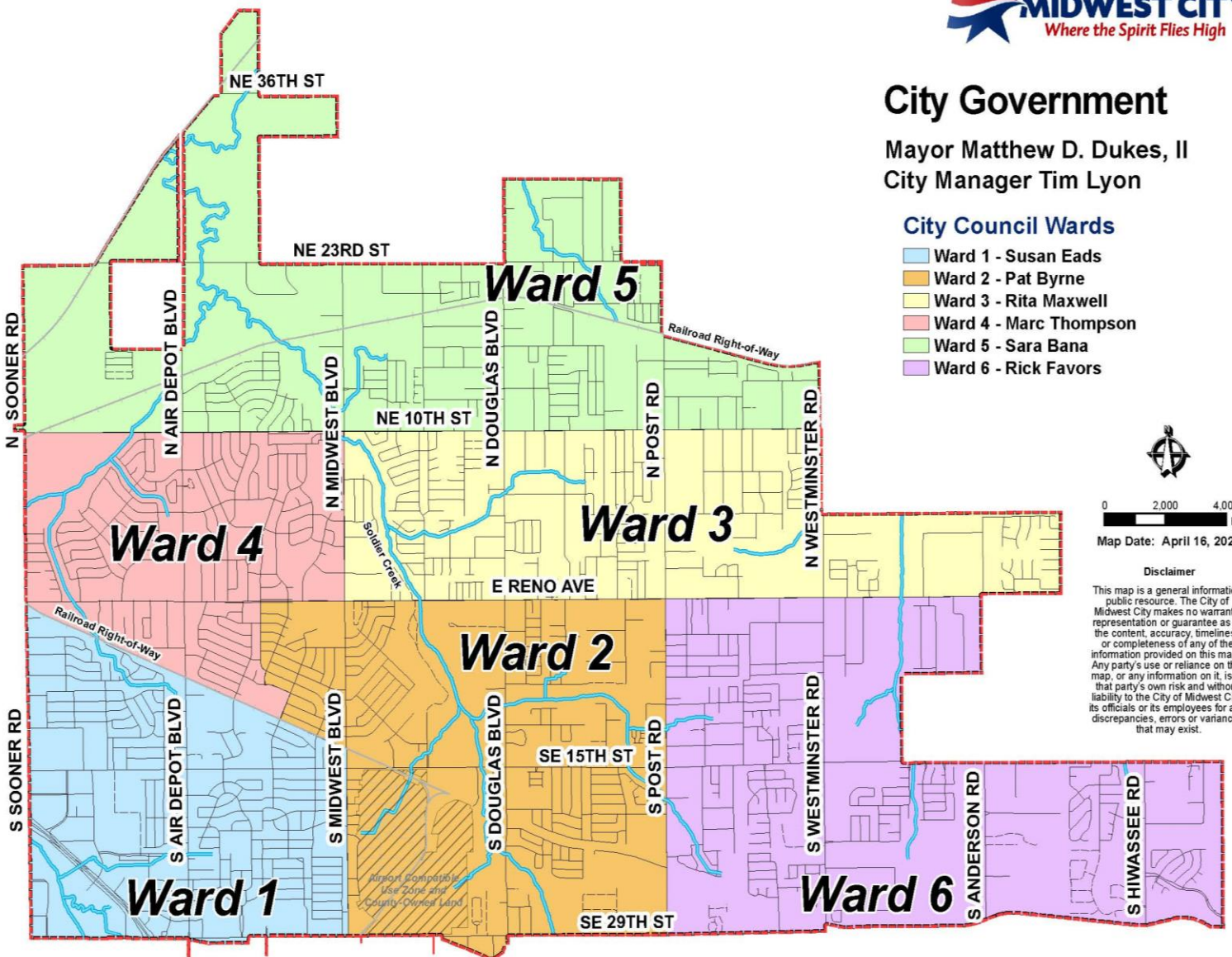


City Government

Mayor Matthew D. Dukes, II
City Manager Tim Lyon

City Council Wards

- Ward 1 - Susan Eads
- Ward 2 - Pat Byrne
- Ward 3 - Rita Maxwell
- Ward 4 - Marc Thompson
- Ward 5 - Sara Bana
- Ward 6 - Rick Favors



0 2,000 4,000
Ft
Map Date: April 16, 2024

Disclaimer
This map is a general information public resource. The City of Midwest City makes no warranty, representation or guarantee as to the content, accuracy, timeliness or completeness of any of the information provided on this map. Any party's use or reliance on this map, or any information on it, is at that party's own risk and without liability to the City of Midwest City, its officials or its employees for any discrepancies, errors or variances that may exist.



Midwest City 2024 City Highlights continued

Our very own City Manager, Tim Lyon, was inducted into the Oklahoma Hall of Fame for City and Town Officials at the 2024 Annual Conference Banquet for the Oklahoma Municipal League (OML), celebrating nearly 40 years of service to local governments in Oklahoma. The ceremony was held at the Cox Convention Center in Tulsa on Thursday, September 12. Lyon, along with two other municipal leaders, was honored at the event. Since the Hall of Fame started in 1999, only 85 people have been inducted, and Lyon was recognized for his significant impact on Oklahoma local government and his dedication to public service and ethics.



Midwest City 2024 Highlights continued



**Daddy
Daughter
Dance**



**Picnic with
Protectors**



Juneteenth

Midwest City 2024 City Highlights continued



2024 Opening of pickleball courts.



Midwest City 2024 City Highlights continued

2024 Covered In Chalk



Midwest City Staff 2024 Community Outreach



Tom Poore Park Cleanup 2024



Midwest City Staff 2024 Community Outreach



2024 Neighborhood Association Celebration



Midwest City Staff 2024 Community Outreach continued



The 14th Annual Sam's Club Food Drive raised 28 pallets of donated food. This event helped 408 families for Thanksgiving and/or Christmas.



Midwest City 2024 City Highlights continued



2024 Midwest City Earth Day



City of Midwest City 2024 Staff Highlights

EMPLOYEE OF THE
YEAR

JUSTIN MADISON

Line Maintenance
Supervisor
Utilities Department



EMPLOYEE OF THE
YEAR RUNNER-UP

SUSAN MULLENDOR

Office Manager
Customer Service



Midwest City 2024 Staff Highlights

2024 Monthly Employee Recognition Program

In 2023, Midwest City introduced a new Employee Recognition Program to recognize an employee each month who exhibited exceptional job performance, professionalism, collaboration, innovation, leadership, respect, and/or volunteerism, going above and beyond to carry out the City's mission. From these monthly winners, an employee of the year and runner-up were chosen and awarded.



January
Jill Donaldson
Executive Assistant



February
Susan Mullendore
Customer Service Office Manager



March
Duane Helmberger
Fire Marshal



April
Frank Chen
Deputy Finance Director



May
Tracie Burk
Court Clerk



June
Shawn Presley
Maintenance Supervisor

Midwest City 2024 Staff Highlights continued
2024 Monthly Employee Recognition Program continued



July
Justin Madison
Line Maintenance Supervisor



August
Ryan Barton
IT Technician



September
Mary Ann Hickerson
Deputy Court Clerk



October
Bryce Scott
Housing Rehab Specialist



November
David Richardson
Admin Major



December
Francisco Chojolan Chay
Line Maint. Crew Leader

Midwest City 2024 Staff Highlights continued



The Linda Rooney Annual Food and Gift Drive was a huge success this year! By December 17th, all deliveries to 9 families, including 26 children, were completed, with a special appearance by Santa helping with deliveries. Generous contributions from employees, City Council, Crest, and Neighborhood Services provided food boxes and Christmas gifts, creating a special holiday for the families, who were deeply grateful.

Additionally, the Employee Hygiene Drive supported more families through Neighborhood Services. Special thanks go to Elyse Cummings and her team for organizing both the hygiene and toy drives. Appreciation extends to the Street Department, Stormwater staff, HR team, and other volunteers for their efforts in moving, packing, wrapping, and delivering items.



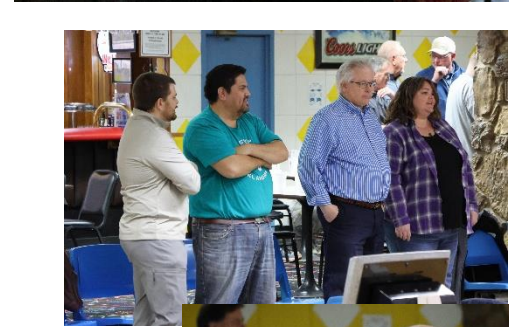
Midwest City 2024 Staff Highlights continued

2024 Employee Appreciation Picnic



Midwest City 2024 Staff Highlights continued

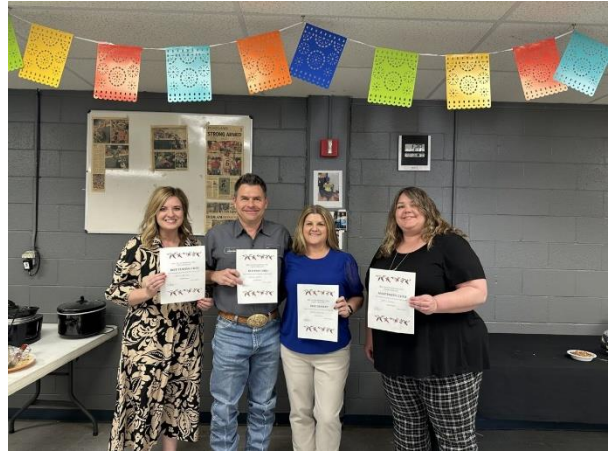
2024 Third Thursday Team Building Event



Thanks to our 2024 Employee Activity Committee for another year of fun!



Midwest City 2024 Staff Highlights continued



2024 Employee Chili Cook-Off



Midwest City 2024 Staff Highlights continued
2024 Employee Swim Party



Midwest City 2024 Staff Highlights continued

2024 Tailgate Crockpot Cookoff



Midwest City 2024 Staff Highlights continued



2024 Employee
Christmas
Party



MIDWEST CITY
Where the Spirit Flies High
2024
Employee Party



MIDWEST CITY
Where the Spirit Flies High
2024
Employee Party



MIDWEST CITY
Where the Spirit Flies High
2024
Employee Party



MIDWEST CITY
Where the Spirit Flies High
2024
Employee Party



MIDWEST CITY
Where the Spirit Flies High
2024
Employee Party

City of Midwest City 2024 Department Reports

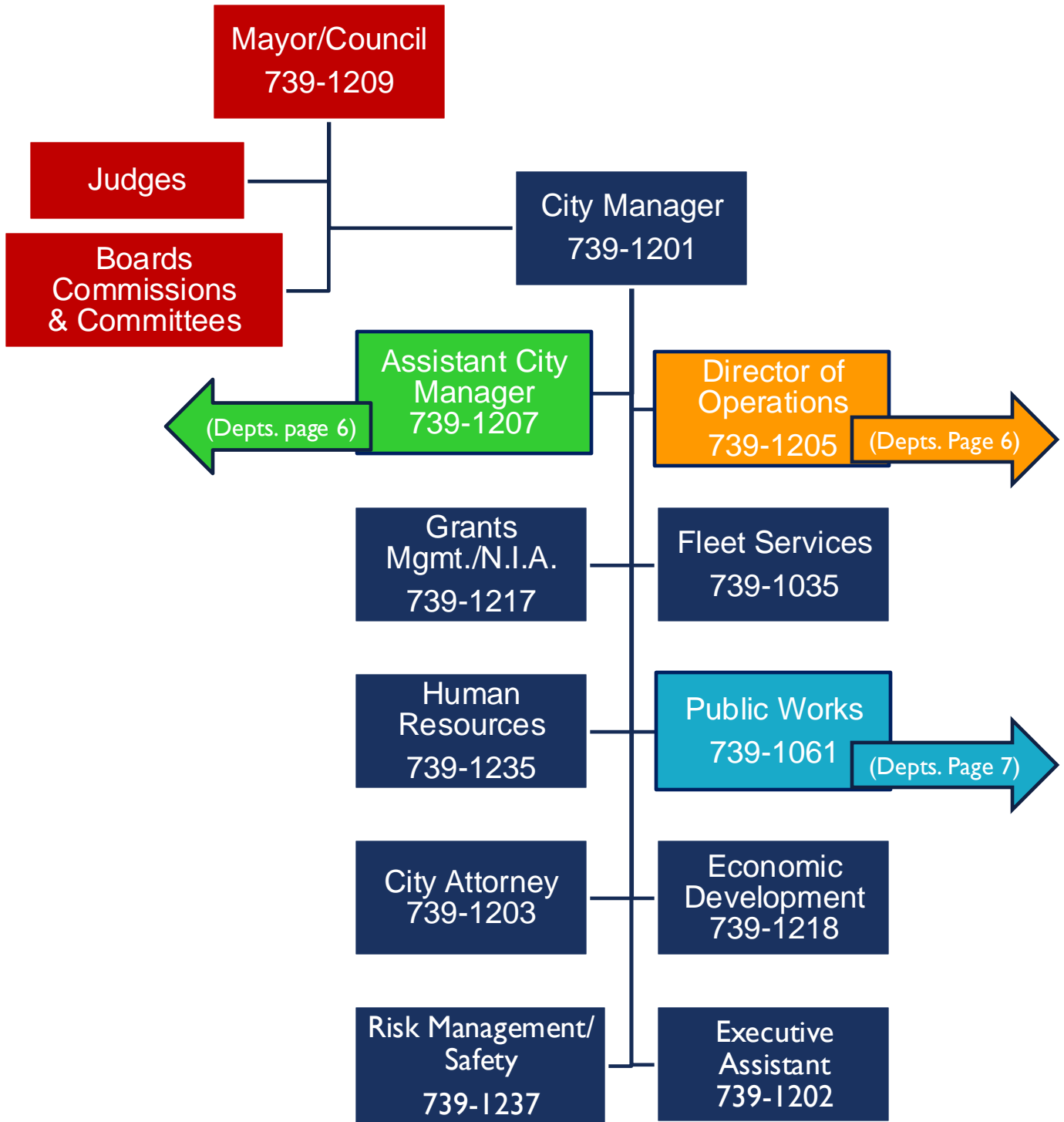
Visit us online at
www.midwestcityok.org

The screenshot shows the website's navigation bar with the following sections:

- Your Government**
 - Depts. / Divisions
 - Animal Welfare
 - City Attorney
 - City Clerk
 - City Manager
 - City Treasurer/Finance
 - Communications & Marketing
 - Compost Facility
 - Community Development
 - Convention & Visitors Bureau
- City Departments**
 - Depts. / Divisions
 - Economic Development
 - Emergency Mgmt / 9-1-1
 - Engineering & Construction Services
 - Environmental Services
 - Fire Department
 - Fleet Services
 - GIS (Maps & Data)
 - Grants Management
- Business & Development**
 - Depts. / Divisions
 - Household Hazardous Waste
 - Human Resources
 - Media Contacts/Public Info Request
 - Municipal Court
 - Neighborhood Services
 - Parks & Recreation
 - Police Department
 - Public Works
 - Recycling
 - Senior Center
- Your Community**
 - Depts. / Divisions
 - Solid Waste/Trash Services
 - Stormwater Quality
 - Streets and Parks Maintenance
 - Surplus Property Sales
 - Utility Customer Service
 - Water Resources
- Explore Midwest City**

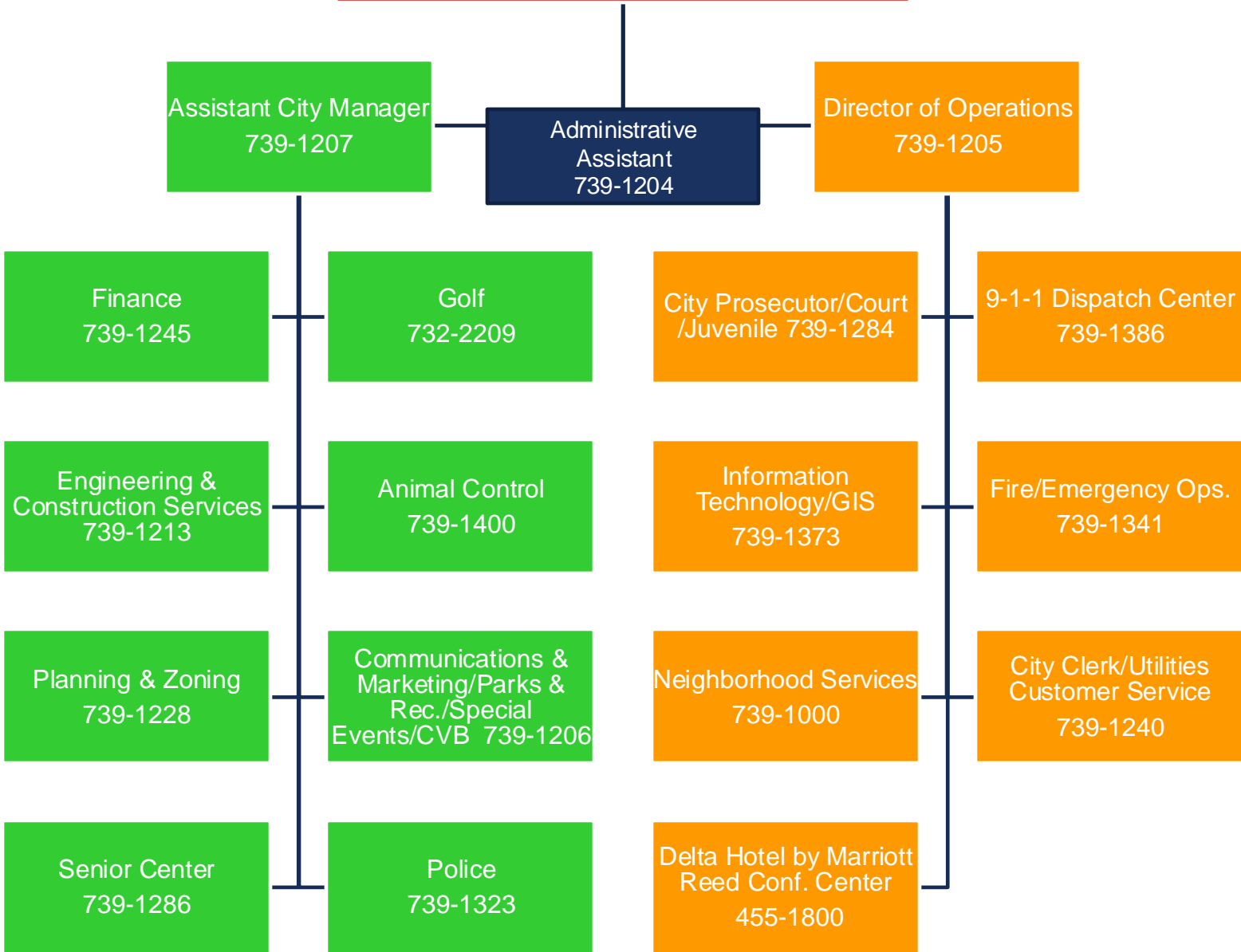
Additional features include a search bar, social media icons for Facebook, X, Instagram, and YouTube, and a chat bubble icon.

Midwest City Organizational Chart by Departments



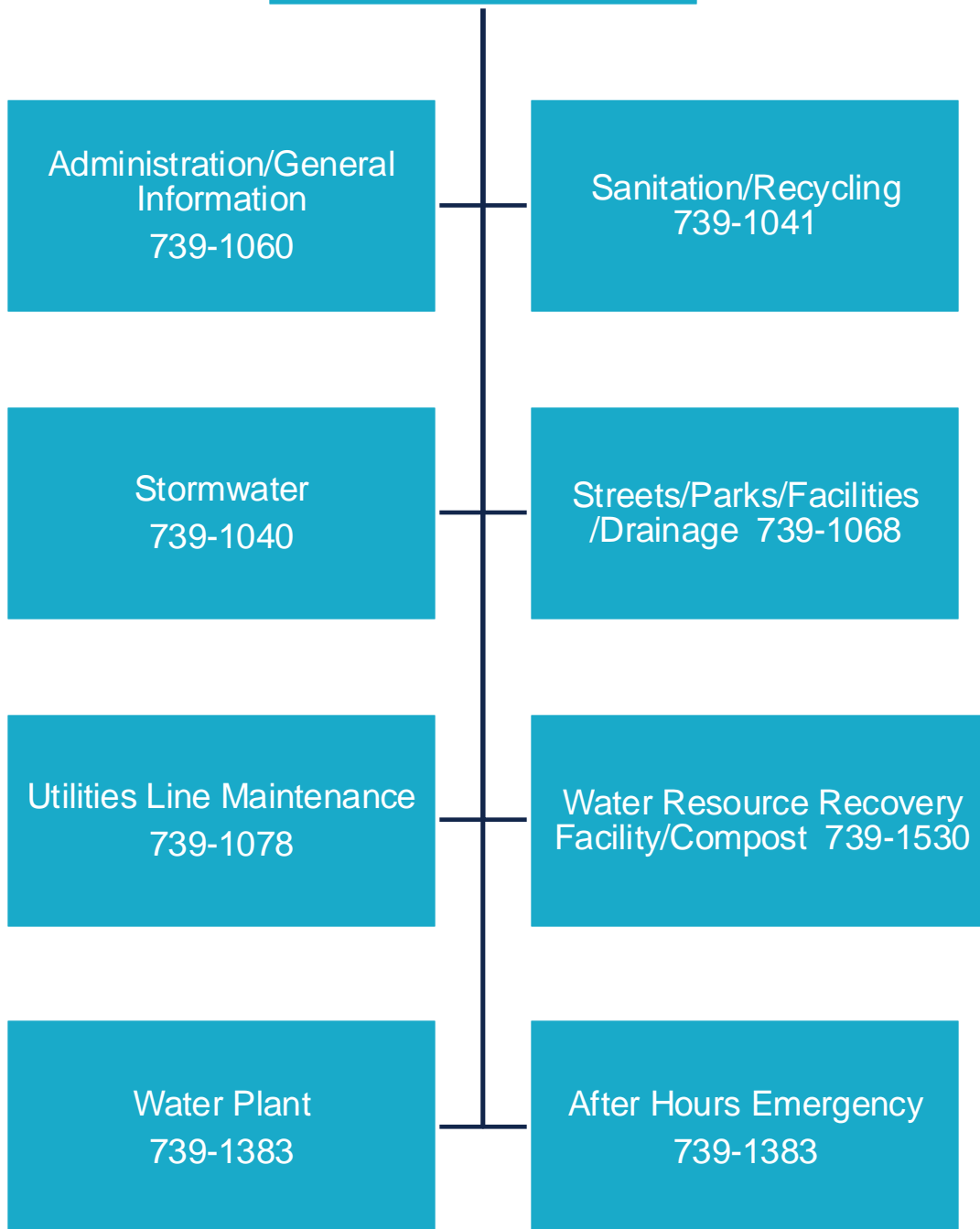
Midwest City Organizational Chart continued

Below are the Departments reporting to the Assistant City Manager and Director of Operations



Midwest City Organizational Chart continued

Below are the Departments reporting to the Public Works Director



MIDWEST CITY 2024 DEPARTMENT REPORTS

ANIMAL WELFARE, Supervisor Teresa Coplen

In 2024, Animal Welfare managed 2,141 animals, a 0.20% increase from the prior year, with 1,184 achieving live outcomes through adoptions, rescues, and owner reunifications. Key initiatives included microchipping all adopted pets, hosting seven adoption events, providing free spay/neuter services to 62 pets via a grant, and supporting low-income families with pet food donations. Facility upgrades included a security gate for City vehicles.

Challenges included a rise in vicious dog cases and reduced rescue partner availability. Looking ahead, goals include staff training in Animal Cruelty certifications, securing grants for enrichment, updating City ordinances, expanding vaccine clinics, and adding shade to the turf room to improve services and meet community needs.



CITY ATTORNEY, Don Maisch

In 2024, the City Attorney's Office made significant strides for Midwest City, including initiating condemnation proceedings for Heritage Park Mall and concluding litigation over the closures of Midwest Pointe Apartments and Riverside Mobile Home Park. A major success was the opioid litigation settlement, securing over \$4.5 million for the city. The office also completed important updates to city ordinances, such as the Ethics Policy and Building Code, and facilitated the first-ever citywide garage sale weekend. Other accomplishments included lifting the sewer connection moratorium on the city's east side, engaging in PFAS litigation, and negotiating a substantial increase in rental income from a cellular lease. The department also supported the development of a new YMCA through a memorandum of understanding with local stakeholders.



Looking ahead to 2025, the City Attorney's Office plans to finalize the acquisition of Heritage Park Mall and reduce the number of city advisory boards and commissions. It aims to enhance transparency by placing more city documents online and reducing staff time on Open Records Requests. The department will continue to represent the city in lawsuits, saving costs on outside counsel, and is preparing to file a class action lawsuit against pharmaceutical price gouging, positioning the city as a plaintiff. These efforts aim to further benefit the city and ensure legal and financial efficiency.

MIDWEST CITY 2024 DEPARTMENT REPORTS

CITY CLERK Department, City Clerk Sara Hancock

The City Clerk Department is comprised of the City Clerk, a Code Officer, the Utility Billing/Customer Service division, and the City Hall Complex Maintenance Department.

City Clerk

City Clerk Sara Hancock supported council members, citizens, and city departments by providing information and collaborating with the City Attorney to facilitate the approval of 21 ordinances. Major projects reviewed included bids totaling \$10.7 million for initiatives like infrastructure updates, utility replacements, park improvements, and public facility renovations.

Code Officer (Brian Wood)

Brian addressed code violations related to permits, licenses, signs, and condemnations, overseeing two demolitions in compliance with state law. He is advancing toward becoming a Code Officer 3.

Utility Billing/Customer Service

The department managed ~21,000 utility accounts, including 3,500 with automatic cutoff valves. In 2024, key activities included:

- **Phone Calls:** 64,742
- **New Residential Accounts:** 3,682
- **Transferred Accounts:** 271
- **New Business Accounts:** 134
- **Payments Received:** 210,145
- **Cutoffs:** 7,034



The City Clerk’s Department continues to support municipal services efficiently and effectively.

MIDWEST CITY 2024 DEPARTMENT REPORTS

COMMUNICATIONS & MARKETING, Director Josh Ryan

Communications & Marketing Department

Responsible for media relations, public information, marketing City services, managing City and community events, permitting, and convention/tourism assistance. Key staff includes Director Josh Ryan, Community Engagement Manager Susan MacQuarrie, and Special Events Coordinator Heather Lackey.



2024 Highlights

- **Special Events:** Supported 36 events across 76 calendar dates, including press conferences, grand openings, and major community events. Assisted other City departments in growing event participation and streamlined processes for external event applicants. Heather Lackey joined the team, taking on major event management.
- **Marketing & Communications:** Led campaigns for City events, Council initiatives, the Community Satisfaction Survey, and the 2024 municipal election. Managed announcements, weather coverage, and the first Citywide Garage Sale. Responded to severe weather with communications and community aid efforts.

Convention & Visitors Bureau (CVB)

- Successfully partnered with the Chamber of Commerce for the Tinker and the Primes Conference, earning national acclaim.
- Strengthened sports tourism connections, assisting with tournaments and planning major 2025 events, including softball, mountain biking, and Special Olympics.
- Supported large conferences and conventions, including the OK Hunters and Anglers Conference and the OK Firefighters Convention.
- Planning for the 2025 Tinker Air Force Base Air Show is gaining momentum, with Susan MacQuarrie playing a vital role. She attended the International Council of Air Shows Conference in Las Vegas alongside Team Tinker personnel and meets with them regularly to coordinate efforts, ensuring strong community engagement and readiness for the event.



MIDWEST CITY 2024 DEPARTMENT REPORTS

DELTA HOTEL/REED CENTER

The sales team demonstrated exceptional performance, significantly contributing to the hotel's success in 2024. Through active participation in community events such as the Rose State Career Fair and OK Bride's Bridal Show, the team forged valuable relationships and drove business growth despite challenges with employee turnover. Key achievements included a 62% increase in special corporate bookings, a 39% rise in group bookings, a 7% growth in Average Daily Rate (ADR), and a 19% increase in overall revenue. Metrics like RevPar, ADR, and occupancy rates (OCC) all saw year-over-year improvements, underscoring a highly successful year for the sales department.

2024 marked the first full year as a Delta by Marriott property, a milestone celebrated with several notable achievements. The hotel was recognized by Marriott as a "Hotel Spotlight," highlighting exceptional Global Service Standards (GSS) performance. It ranked consistently between #1 and #4 among 134 Delta hotels in North America and Canada, with an impressive 79-80% Intent to Recommend (ITR) score and achieving the #9 global spot. Innovations included the launch of room service via QR codes, streamlining service and enhancing guest convenience.

The Reed Center completed a painting renovation, and 364 new Bonvoy Rewards members were enrolled, bringing the property closer to its annual target.

The hotel excelled in maintaining high standards, with key accomplishments including scoring 84.5% on Marriott's annual In-Person Brand Standard Audit and successfully passing all OKC Health Department inspections. Overwhelmingly positive feedback was received, particularly for staff friendliness and cleanliness, which were consistently cited as strengths.

Building on this year's success, the hotel has outlined ambitious goals for 2025, focusing on enhancing guest experiences through improved service, amenities, and loyalty program engagement. Efforts will aim to drive occupancy and revenue growth by optimizing pricing strategies, attracting more corporate clients, and increasing restaurant sales. Leveraging Marriott technology to create seamless guest experiences and strengthening the brand's online presence through digital marketing and local partnerships will also be top priorities.

This year's achievements and future-focused strategies position the hotel and conference center for continued growth and success in 2025.



MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT, Director Robert Coleman

Last year's commercial development environment appeared serene on the surface, concealing significant underlying dynamics. Key projects included the Urban Renewal Authority's Heritage Park Mall redevelopment, the Memorial Hospital Authority's Plaza 62 Project, and two industrial railroad initiatives. The debut of the Centrillum Protein's plant and efforts to fill vacant spaces were complemented by plans to develop 15 acres of Authority-owned land, poised to expand the city's tax base and create jobs.



Highlights of 2024 included American Glass, Inc. opening in Soldier Creek Industrial Park, Walmart investing in local stores, and the transformation of a former Golden Corral into a Voyage Long Term Care facility. New retailers, including local shops, contributed to economic growth despite the closures of longtime institutions like Langston's Western Wear and Golden Palace Chinese Restaurant. Projects such as dividing the former Dick's Sporting Goods into two retail spaces and the sale of a former Albertson's for a planned Skyzone Trampoline Park signal progress amid challenges such as potential store closures from Kohl's and Big Lots!



With higher interest rates, new construction activity slowed, focusing instead on remodeling existing structures. Five new buildings were completed, four are under construction, and 35 remodeling permits valued at \$8.95 million were issued. Total commercial investment, including remodeling and limited new construction, reached nearly \$10.65 million. These efforts reflect resilience and optimism for ongoing economic growth in 2025 despite potential hurdles.



MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

We still have a tremendous inventory of empty retail and office spaces, most of which can be attributed to structures at the former Heritage Park Mall. There is almost 670,000 ft.² of current and former retail and mixed-use space available at just four addresses. The Jarman Middle School has reportedly sold but remains inactive, and Steed Elementary sits empty and dark. In addition, over 177,000 ft.² of Class C office space remains empty. Unfortunately, a lot of our available inventory is found in buildings that are suffering from deferred maintenance and need significant updating. Most of these buildings are over 40 years old, are not energy efficient and are functionally obsolete. The notable 20 largest vacancies include:

Site (year built)	Address	Total ft. ² Vacant
1. Heritage Park Mall (1978)	6707 E Reno Ave.	276,481
2. Sear's (1978)*	6909 E Reno Ave.	142,772
3. Montgomery Ward (1978)	6777 E Reno Ave.	133,060
4. Uptown Center (1959)	(Various)	117,420
5. Jarman Middle School (1943)	5 W MacArthur Dr.	100,431
6. Steed Elementary School (1955)	2113 Flannery Dr.	62,811
7. Town Center Plaza (2003 - 2010)	(Various)	59,553
8. Albertson's (1996)	10011 SE 15th ST.	49,926
9. Eastgate Shopping Center (1966)	1102 N Midwest Blvd.	46,170
10. Women's Renaissance Center (1994)*	238 N Midwest Blvd.	32,499*
11. SE 29 th ST @ S Post RD (2003)	9901 SE 29 th St.	33,187
12. Bowling Green I (1984)	1201 S Douglas Blvd.	29,176
13. University of Oklahoma Board of Regents (1996)	600 National Ave.	24,638
14. Douglas Medical Plaza (1986)	1001 S Douglas Blvd.	21,936
15. Hilltop Village (1974)	1100 S Air Depot Blvd.	21,182
16. Landmark Cancer Center (1995)	230 N Midwest Blvd.	18,238
17. Parklawn Medical Building (1977)	2801 Parklawn Dr.	18,017
18. MD Medical Tower (1985)	8121 National Ave.	14,762
19. Pelfrey Building (1978)	6912 E Reno Ave.	14,000
20. Decker Center (1982)	1200 S Air Depot Blvd.	13,368

*Owned by a Midwest City public trust

MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

Restaurants

The restaurant industry in Midwest City experienced notable changes in 2024, with both expansions and closures. Highlights include the opening of a second Whataburger at the Sooner Rose development, Psycho Taco establishing a preparation location with plans for delivery services, and the transformation of Bibbs Smokehouse into The Vortex, offering barbecue and burgers. The former Chong Wah reopened as Golden Dragon Chinese Restaurant and new establishments like Crumbl Cookies and Chipotle are expected to open soon. Spike's Sno to Go took over the former Eskimo Hut, while AJ's Diner and Chequer's Restaurant & Pub left prime spaces vacant for redevelopment.

Several properties remain unoccupied, including former locations of Nashbird Hot Dang Chicken, Blaze Pizza, and Wholly Guacamole. However, innovative redevelopment projects are underway, such as Jeff Johnson's efforts in the Carburetor Alley District and his renovation of the former S&B Burger Joint. These initiatives, along with anticipated openings and redevelopments, signal continued activity and potential growth for the local restaurant scene in 2025, despite challenges with filling vacant spaces.

Entertainment & Recreation

We are still working to bring unique entertainment and recreational facilities to the community. Some of these efforts have paid off, and we are pleased at what the future could hold.

- As previously mentioned, there are plans to convert the former Albertson's to a Skyzone Trampoline Park. A request to amend the governing Planned Unit Development will be reviewed at the February 4, 2025, Planning Commission Meeting, and the City Council will decide the outcome three weeks later. If approved, we expect a building permit application to be remitted immediately thereafter with a possible opening late this summer.
- We salute Mel and Sharron Stinnett for their decision to open Stealth Escapes, 204 N Midwest Blvd., in the Town & Country Center. It is the first escape room the East Metro.



The remodeling of 2113 S. Air Depot Blvd. from a restaurant into a karaoke lounge continues, and we hope to see it open sometime later this winter or in early spring.

MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

Office

Vacancy rates in the Oklahoma City metro area, including Midwest City, have consistently exceeded 20% since the COVID-19 pandemic, with the Southeast quadrant seeing the highest rate at 26% as of mid-2024. This figure may be understated, as it's unclear if it includes vacant medical office buildings at 220 and 238 N. Midwest Blvd. Midwest City continues to grapple with a surplus of outdated Class C spaces that remain untenable.

Despite these challenges, notable progress has been made in repurposing properties. Voyage LTC, LLC, completed a significant remodel of the former Golden Corral Buffet into its corporate campus, transforming 10,359 ft² in a commendable effort. Meanwhile, the Oklahoma Federal Credit Union is converting the former Carl's Jr. on E. Reno Ave., into its new location. However, the Women's Renaissance Center and the adjacent former oncology clinic on N Midwest Blvd. remain on the market, with limited interest but no offers.

In 2024, we welcomed several new office tenants to new spaces in Midwest City including:

- | | | |
|-----------------------------------|----------------------------------|---------|
| • All Set Urgent Care | 208 S Douglas Blvd., Ste. C | March |
| • The Bite Shop | 1250 S Air Depot Blvd. | October |
| • Epic Dental | 8811 E Reno Ave. | June |
| • Family Care | 215 N Midwest Blvd. | July |
| • IDMR OKC | 1100 S Air Depot Blvd., Ste. 14 | April |
| • Insurance 4 Less | 1927 S Air Depot Blvd., Ste. A | March |
| • Odyssey System Consulting Group | 2501 Liberty Pkwy, Ste. 150 | April |
| • Stewart Title of Oklahoma | 7430 SE 15th St., Ste. 100 – 109 | January |
| • TFI Family Services | 1120 S Douglas Blvd. | July |
| • Touchstone Imaging | 1201 S Douglas Blvd., Ste. E | May |

MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

Industrial

Industrial growth remains a bright spot for the local economy, highlighted by American Glass, Inc. (AGI) receiving a Certificate of Occupancy for its new facility in December and the near completion of the Centrillum Protein plant at 7210 NE 36th Street. AGI is consolidating operations from Cleveland, Oklahoma City, and Tulsa into its new headquarters and assembly site at Soldier Creek Industrial Park, with plans to create at least 68 jobs offering wages above the metro average. Rail service extensions to the site are underway, supported by U.S. Federal Railroad Administration grant funds.

Centrillum Protein's 112,488-square-foot secondary beef processing plant is nearing completion, with full operations expected by February. Job applications are already being accepted and plans for the supporting rail spur and industry track are ready to proceed, backed by the City's commitment and assistance through SIDE Act tax credits from the Oklahoma Department of Commerce. The Grants Management and Public Works departments have been instrumental in securing financial assistance to support these developments.

Revenues from these projects are projected to begin flowing into the North Side Improvement District and Tax Increment Finance District #3 by FY 2025–2026. The City aims to expedite the repayment of project costs and shorten the district's term by leveraging additional grant programs, further strengthening the industrial sector's contribution to the local economy.

Other Activities

At the time of this report, District Court had appointed three commissioners who are charged with establishing the fair market value of the former Heritage Park Mall. The Economic Development Department has assisted with this project in a variety of ways and will continue to do so leading to the redevelopment of the former mall, Sears and Whataburger sites.

We are also working with the City Manager's Office, Planning, Public Works, representatives from SSM Health and TSW Planning on a massive overhaul of the area around St. Anthony's Midwest Hospital, which includes a new, \$50+ million-dollar YMCA as the second anchor. This process, which began in 2021, is expected to make great strides in 2025 including the installation of public improvements and the platting of a new subdivision. The Economic Development Department has been instrumental in obtaining the properties necessary, coordinating demolition, and working to hone a list of potential new tenants.



MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

Retail & Service

By mid-2024, eastern Oklahoma County boasted a retail occupancy rate of 99%, outperforming other metro areas like Edmond (93.6%) and Moore-Norman (94.4%). Lease rates varied significantly, with eastern Oklahoma County averaging \$12.54 per square foot and Edmond reaching nearly \$30 per square foot.

Discounters continue to grab a growing share of the retail market – Five Below, Dollar General, Family Dollar and Dollar Tree are some of the Metro’s most active retailers. We saw proof of this when a building permit was issued for a new Dollar Tree location at 5805 SE 15th St. in the Sooner Rose Shopping Center, and a zoning amendment application was filed for a Dollar General targeting a location in the 900 block of N Air Depot Blvd.

New independent retailers included Glitter Nail, MJ’s Oddities Art & More, Scents of Passion, and Sass & Class Boutique, adding vibrancy to the local retail landscape. Major investments came from Walmart, which remodeled two locations for over \$3.8 million, and Rally House Sporting Goods, which opened in Sooner Rose Shopping Center. Additionally, Locke Discount Appliances joined Heritage Plaza, and Uptown Center began plans to relocate Goodwill Industries and refill its vacated space.

Other developments included the opening of Spin City Laundry at a long-vacant site, Take 5 Oil Change, and Torrid at Town Center Plaza. Contractors also progressed on O’Reilly Auto Parts’ third Midwest City store, set to open by summer, showcasing the area’s continued retail and service sector growth.



MIDWEST CITY 2024 DEPARTMENT REPORTS

ECONOMIC DEVELOPMENT continued

Primary Objectives for 2025:

- **National Parklawn District:** Continue working with SSM Health, TSW Planning and City departments as detailed above.
- **Heritage Park Mall:** Move forward with the Urban Renewal Plan in pursuit of the redevelopment of this property; begin an outline of a potential redevelopment plan.
- **Air Depot Corridor Improvement Plan:** Work to prioritize individual projects outlined within the approved plan; find funding sources and complete those affordable tasks to establish the district.
- **8800 SE 29th St.:** Work with Planning, Public Works and private sector partners to formulate plans to redevelop Midwest City Hospital Authority land into productive retail and/or restaurant pads.
- **Business Retention:** Work with City leadership and other departments to alleviate any deterrents to local business growth.
- **2026 Comprehensive Plan Update:** Work with the Planning Department as needed.
- **Prime/Quality Jobs:** Pursue jobs that pay at or above the Metro average with good benefits; focus primarily on the north side of the community.
- **Prioritize Infill:** Inflation is crippling new construction, and this looks like a great time to work on shoring up vacancies in existing buildings.
- **Return Public Property to Productivity:** The City and its authorities still maintain a large amount of property on the far north side of the community including the Soldier Creek Industrial Park. In 2024, we returned approximately 46.7 acres to the private sector, created over \$60 million in new investment, and will bring approximately 168 quality jobs to the community.

MIDWEST CITY 2024 DEPARTMENT REPORTS

DISPATCH CENTER, 911 Supervisor Becky Bruce

When should I call 9-1-1?

1) When you have a Police, Fire or Medical emergency; 2) In a situation that could, or does, pose a danger to life, property or both; 3) A suspicious activity involving a person(s) or vehicle that appears to have criminal intent; or 4) Any situation that requires immediate dispatch of an officer.

Please be prepared to give your location. Dispatchers are required to ask certain questions, so please remain calm and patient and stay on the line until the call taker tells you to hang up.

On behalf of a grateful community, we express our deepest thanks to those who dedicate their lives to serving others, 24 hours a day, 365 days a year. Their unwavering commitment to being a calm and steady voice during life's most challenging moments is nothing short of extraordinary.

In 2024, the 911 Center handled an average of 267 dispatched emergency calls for service each day—a truly staggering testament to the vital role they play in our community. These calls, distributed across 76% police-related incidents, 15% EMS responses, and 9% fire-related emergencies, reflect the immense scope and complexity of their work. Whether guiding law enforcement to critical situations, coordinating lifesaving medical aid, or supporting firefighters in their enduring efforts, they are the linchpin holding our public safety system together.

This past year brought unique challenges, including the significant remodel of the 911 Center. Their incredible endurance during this process—working tirelessly amidst disruption and adapting to new surroundings—was nothing short of remarkable. Moreover, they stepped up in the face of staff shortages, logging countless hours of overtime to ensure the center remained fully operational. Their sacrifice and commitment ensured that no call went unanswered, and our community remained safe throughout this demanding time.

When someone dials 911, they are often in their darkest hour, and these heroes are their lifeline. They answer every call with professionalism, compassion, and an unwavering sense of duty. Behind the scenes, they juggle countless responsibilities, manage the chaos of emergencies, and provide critical support to first responders—all while offering a voice of reassurance to those in need. They sacrifice weekends, holidays, and time with loved ones to ensure the community's safety and security, and their work often goes unnoticed. But let us assure them, their contributions do not go unappreciated. They are the unseen heroes whose dedication saves lives and strengthens our community every single day.

Thank you to the incredible team at the 911 Center for their tireless service, compassion, and courage. Our community is a safer, stronger, and better place because of their efforts.

MIDWEST CITY 2024 DEPARTMENT REPORTS

EMERGENCY MANAGEMENT, Debi Wagner

- Successfully integrated into the Fire Department.
- Produced the first City THIRA (Threat Hazard Identification and Risk Analysis) document, completed draft Emergency operations Center Standard Operating Guide with position descriptions.
- Conducted severe weather monitoring throughout the spring and fall.
- Coordinated response to April 27 tornado and June 25 high wind event; worked with community partners to assist Long Term Care Facility that lost power for an extended time.
- Presented Incident Command overview to Administrative Staff.
- Hosted Storm Spotter Training for City Residents and staff at the Fire/Police Training Center.
- Participated in Hazardous Weather Testbed at the National Weather Center, contributing to ongoing severe weather and warning research.
- Successfully reinstated the tax-exempt status of the Oklahoma Emergency Management Association.



MIDWEST CITY 2024 DEPARTMENT REPORTS

ENGINEERING & CONSTRUCTION SERVICES

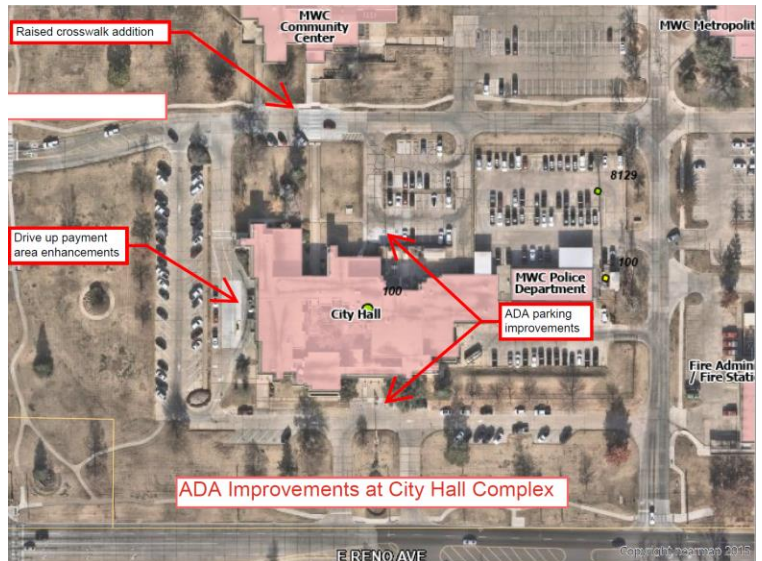
The mission statement for Engineering & Construction Services is “to professionally assure quality construction.”

The Engineering and Construction Services Department manages capital improvement projects ranging from water and sewer line extensions, road striping and signaling projects, park improvements, and city building improvements, and provides necessary support and oversight of construction activities across the city. In support of construction activities in Midwest City, Engineering also issued 2,394 permits and conducted 5,364 inspections.

Capital improvement projects completed in 2024 include:

- Citywide roadway striping project that improved the visibility of lane markings on 15 miles of streets
- Completion of the Lions Park Pickleball Courts
- Americans with Disabilities Act improvement to the City Hall complex
- Rehabilitation of the NE 36th Street bridge
- Resurfacing of N. Westminster Road
- Improvements to Midwest Blvd from SE 29th Street to NE 10th Street
- Sanitary sewer extension to the Multi-Athletics Complex
- Completion of the Felix Place Booster Pump Station and Elevated Storage Tank project

Work on the Proposition #1 of the 2018 Moving Forward Bond Issue, which improved concrete and asphalt streets across Midwest City over the past 5 years, was also completed in 2024. Since the bond issue was approved by Midwest City residents, streets in every square mile of the city were rehabilitated. This equates to 254 different roads, or approximately 68 lane miles, that were improved for an overall cost of approximately \$16,000,000. Over 72,000 tons of asphalt and 9,000 cubic yards of concrete were placed on Midwest City roads as a result of this project. We thank the citizens of Midwest City for providing us with this opportunity to make such a large impact to the condition of our streets.



MIDWEST CITY 2024 DEPARTMENT REPORTS

FIRE, Chief Doug Beabout

The Administration Division improved operations and secured resources, achieving:

1. Implementation of the FirstDue Records Management System.
2. Completion of the Lexipol policy transition.
3. Grants for AED Savestations, dual-certified protective equipment, and auto extrication stabilization tools.
4. Onboarding a new Fire Chief.
5. Maintenance upgrades, including new roofs for Stations 2, 3, 4, and 6.

Suppression Division

Responding to 8,326 calls, including 95 structure fires, the Suppression Division rescued three fire victims and added critical tools like the CYANOKIT for smoke inhalation treatment. The adoption of data-driven search tactics enhanced rescue operations. Supporting ISO 1 rating, the division completed annual hydrant testing (2,250 units) and pre-incident plans (1,400).



Training Division

Personnel logged over 19,000 training hours, highlighted by:

- 1,304 hours of scheduled fire training and 200 live fire scenarios.
- Specialized academies (Relief Driver, Lieutenants, Majors) and fire investigations courses.
- National leadership via training programs and collaborations, including UL Fire Safety Research.
- Expansion of live fire trainers, recognized by *Fire Engineering Magazine*.



MIDWEST CITY 2024 DEPARTMENT REPORTS

FIRE continued, Chief Doug Beabout

Public Education and Community Programs

- Issued 110 burn permits, installed 185 smoke alarms, and completed 42 car seat installations.
- Conducted 71 public education events and 70 fire drills, improving safety compliance.
- Fire prevention campaigns saw a 10% increase in school drill compliance.

Fire Investigations & Code Enforcement

- Conducted 24 investigations (15 accidental, 6 undetermined, 3 incendiary).
- Completed 1,466 inspections and reviewed 75 fire systems/plans.

Community Engagement

Programs like S.A.id. and collaboration with CAOs addressed emergency call patterns and supported vulnerable citizens.



MIDWEST CITY 2024 DEPARTMENT REPORTS

FINANCE, Director Tiatia Cromar



The Finance Department has made significant strides toward the City's goal of enhancing citizens' quality of life through efficient resource management and strategic planning. Key achievements include:

- Streamlined Budget Process:** Automated calculations and improved error-checking tools, leading to the most efficient and accurate budget to date.
- Flawless Audit:** Completed another with no findings, meeting new governmental accounting requirements and earning praise as a model city for financial management.
- Cost Savings and Transparency:** Unified City departments under one Amazon Business Prime account, saving on fees and increasing purchase transparency. Reduced Hospital Authority investment fees, saving over \$30,000 annually.

•**Enhanced Payment Processes:** Implemented auto-draft and online payment systems for Police and City retirees, simplifying insurance premium handling.

•**Grants and Funds Recovery:** Secured \$8,000 in grants for community programs and recovered \$5,150 in unclaimed funds from the Oklahoma Treasurer's Office.

•**Cross-Department Support:** Assisted with Public Works loans, early debt payoff, payroll cleanup, and capital expenditure processes. Partnered with IT to eliminate \$7,500 in PCI compliance fees.

With decades of expertise, the department continues to safeguard city funds and support efficient operations, exemplifying responsible and professional financial stewardship.



MIDWEST CITY 2024 DEPARTMENT REPORTS

FLEET SERVICES, Supervisor Craig Davis

The Midwest City Fleet Services Department is dedicated to delivering high-quality, proactive, and environmentally friendly vehicle services to the City of Midwest City. With a team of nine certified technicians, the department services and repairs over 1,300 vehicles and equipment pieces, while maintaining certifications and obtaining new qualifications such as CDL licenses. The department collaborated with the IT team to elevate the operational readiness of the city's storm sirens to unprecedented levels. Additionally, Fleet Services worked closely with the State of Oklahoma on vehicle contract specifications and negotiated with manufacturers to secure new vehicle purchases amid inventory shortages and manufacturing delays. The team dispensed 170,000 gallons of petroleum-based fuel, maintained an onsite CNG fueling station for heavy-duty vehicles, and displaced 82,000 gallons of diesel with clean-burning CNG fuel.

Fleet Services also enhanced its operations by improving the in-house fast-lube program, reducing downtime for minor vehicle maintenance. The department supported the Fire and Sanitation Departments in developing sustainable 15- and 20-year vehicle replacement schedules and managed surplus property sales, generating \$20,000 in revenue during the first half of FY24/25. These achievements highlight the department's commitment to operational efficiency, customer service, and environmental sustainability.

GRANTS MANAGEMENT, Manager Terri Craft

Midwest City's grant department secured significant funding in 2024, including \$158,074 in DOJ Byrne SCIP funds through the Oklahoma District Attorney's Council to establish a Crisis Intervention Team with four officers, a part-time Licensed Mental Health Professional, and support for overtime and training. The city also received a \$415,634 HUD Community Development Block Grant (CDBG) to support initiatives such as down payment and closing cost assistance for six new homeowners, home repair aid for 16 households, and transitional housing for five families. Facility improvements included completing a pickleball court complex at Lions Park, purchasing equipment for an 18-hole disc golf course at Mid America Park, and repurposing the Steed Head Start Building into a Midwest City Soccer Club facility. Boys and Girls Club programs served 372 participants across two locations.

Neighborhoods in Action programs delivered impactful services, including tax preparation assistance for 1,345 households through the Volunteer Income Tax Program (VITA) and tutoring 58 elementary students for a total of 1,756 hours. The community service program managed 25 completed cases and 34 ongoing cases for juveniles, while bi-weekly food giveaways supported 120 residents monthly. Additional support included aiding 71 veterans with benefits coordination, distributing 103 bus passes, and assisting 270 walk-in clients. These accomplishments reflect the city's proactive approach to community enhancement and its pursuit of further grant funding and federal earmarks under the current administration.

MIDWEST CITY 2024 DEPARTMENT REPORTS

GOLF DEPARTMENT, Golf Pro Larry Denny

Golf at Midwest City's John Conrad Golf Course continues to flourish, with over 60,000 rounds played in 2024, thanks to a recent remodel that enhanced playability and cemented its status as a premier golfing destination in the metro. Praised for its outstanding greens—often favored by local pros—the course offers a top-notch experience for players of all skill levels, blending exceptional play with stunning surroundings.

The course is committed to further elevating the golfing experience with upcoming improvements, including expanded teeing areas, enhanced landscaping, convenient online reservations, and brand-new golf carts. Whether you're a seasoned player or a beginner, John Conrad Golf Course delivers a memorable and enjoyable outing. Book your next round today and discover why it's the talk of the town!



HUMAN RESOURCES, Director Troy Bradley

The Human Resources (HR) Department achieved significant milestones in 2024, emphasizing its dedication to personnel administration, payroll, labor relations, and compliance with city and federal regulations. Notable achievements included partnering with the Department of Rehabilitative Services to provide internships for disabled youth, processing over 4,000 applications, and hiring 144 new employees.

The department enhanced employee engagement through appreciation initiatives, Employee of the Month and Year programs, and facilitated 640 training requests—100 more than the prior year. Progress was made in digitalizing records, improving benefits platforms, and upgrading office spaces, while participation in career fairs and new hire surveys strengthened recruitment and retention strategies.

Despite challenges such as employee turnover, rising healthcare costs, and system constraints, the HR team upheld high standards in payroll, tax documentation, and training management. Improvements in hiring practices and appreciation efforts contributed to better retention. In 2025, the department aims to prioritize retirement planning, financial literacy education and expanded training for new hires and leaders. Continued efforts to digitize records, update policies, and diversify communication channels will enhance engagement and foster a supportive workplace culture.

MIDWEST CITY 2024 DEPARTMENT REPORTS

INFORMATION TECHNOLOGY, Director Allen Stephenson

In 2024, the IT department significantly enhanced Midwest City's infrastructure and technology services. Key hires, including Jason Mills as Systems Administrator and Scott Walsh as Information Security Officer, bolstered the department's capabilities. Key achievements included migrating to Office 365 for improved communication, upgrading VMware hosts and battery backup systems, and automating processes like work order entries and finance collections. The department also supported the Dispatch Center remodel, deployed over 100 new computers, and improved security by replacing remote camera servers.



The Communications and GIS divisions also made notable progress. Isaiah Yabut, as Communications Coordinator, led improvements to the P25 radio system and expanded backup dispatch capabilities with Edmond. GIS, under Cole Davis, assisted in city planning by creating maps and forms for various projects, including securing a 100% reimbursement grant for NG911 address data revisions. Looking ahead to 2025, the department plans to remodel the IT/GIS/Radio Communications office, complete the P25 three-tower project, and upgrade core network infrastructure, while addressing hiring and contractual challenges. Despite obstacles, 2024 was a productive year, improving efficiency and service delivery for the city.

MUNICIPAL COURT, Prosecuting Attorney Vicki Floyd

The Municipal Court processed 7,648 traffic citations, 1,754 criminal citations from the Police Department, and 225 citations from Code Enforcement. Juvenile citations increased to 562 compared to the previous fiscal year. Significant advancements included converting the Juvenile Probation Officer role into a full-time position and swearing in two new judges who have already begun managing dockets. The Court collected a total of \$1,414,763 during the year, with \$515,916.88 processed through electronic and phone payments. This included 3,113 web payments totaling \$413,710 and 767 phone payments amounting to \$101,945.

The Court faced challenges such as addressing failure-to-pay warrants, adapting to legislative changes regarding fines, and improving the efficiency of court dockets and attendance rates. To address these, plans include implementing a warrant-clearing program with increased social media outreach and developing streamlined solutions for handling tickets and court appearances.

MIDWEST CITY 2024 DEPARTMENT REPORTS

NEIGHBORHOOD SERVICES, Director Mike Stroh

Neighborhood Services consists of two divisions:

Code Enforcement

- Full-time staff of six, plus one in City Clerk's office.
- Handled 8,757 new cases.
- Managed 491 contracts.
- Issued 172 citations.

Neighborhood Initiative

- Three full-time coordinators supporting 34 active neighborhood associations.

Organized participation in the following:

- 19 associations for National Night Out.
- 5 associations for the Veteran's Parade.
- Hosted five special events with 254 citizens in attendance.
- Attended 171 neighborhood meetings.
- Held an Association Celebration attended by 224 citizens.
- Coordinated the painting of 5 houses for Restore Midwest City.
- Organized the 14th Annual Sam's Club Food Drive, collecting 28 pallets of donated food, which benefited 408 families for Thanksgiving and/or Christmas.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PARKS & RECREATION, Director Josh Ryan

The Parks & Recreation Department oversees recreation programming, public recreation facilities, and park rentals, including the Midwest City MAC, Marion C. Reed Ballpark, Doug Hunt Softball Complex, Fred Myers Civic Park, Reno Swim & Slide, park pavilions, and the Nick Harroz Community Center.

Nick Harroz Community Center (2024 Highlights)

- Implemented CivicRec software, streamlining rentals, invoicing, and management for community center, park pavilions, and tournaments.
- Hosted 718 individual rentals, ranging from single-room to full-building use.

Sports Facilities (2024 Highlights)

- Midwest City MAC and Reed Ballpark hosted over 150,000 visitors with 24 tournaments and weekday league play across various sports, including softball, soccer, flag football, baseball, and t-ball.
- Doug Hunt practice facility saw heavy use for sports practice and began demolition of outdated facilities.
- Fred Myers Civic Park supported practices and community open play.
- New pickleball courts at Lions Park became a popular recreation hub for all ages.

Reno Swim & Slide (2024 Highlights)

- Operated from Memorial Day to Labor Day with revised rules to improve safety and atmosphere, including adjusted hours and restrictions on unattended minors.
- Rule changes reduced major incidents, with support from Midwest City Police.

Park Pavilion Rentals (2024 Highlights)

- Hosted 531 monitored rental events, excluding numerous informal uses across the park system.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PLANNING AND ZONING, Director Matt Summers

During 2024, there were a few personnel changes in the department. Petya Stefanoff left the department, and we welcomed Julie Shannon back to the Midwest City team. Current Planning Manager, Emily Richey, completed Leadership Midwest City and passed the ICC Fire Inspector I training. Cameron Veal completed his Master's degree in Regional & City Planning from the University of Oklahoma

Planning Staff reviewed 853 permits, conducting 239 inspections, and 46 Planning Commission cases. Staff continues to coordinate several boards/committees and work closely with the City Attorney, Engineering and Construction Services, Public Works, and other departments to keep the Zoning Regulations and Subdivision Regulations updated.

Planning staff is currently updating the Comprehensive Plan to provide a roadmap for the City's future. The Planning & Zoning Department also continues to work on the Plaza 62, Carburetor Alley, and Air Depot Corridor Revitalization projects. In 2024, Planning Staff applied for, and was awarded, funds to begin the first phases of two new trails identified in the Trail Master Plan. Planning Staff also completed grant projects to install the Sky Train Monument at W.P. Bill Atkinson Park and provide new benches and trees in Midwest City parks.



MIDWEST CITY 2024 DEPARTMENT REPORTS

POLICE, Chief Greg Wipfli



The Midwest City Police Department, guided by its mission of community-oriented policing, responded to approximately 75,000 calls for service, many involving complex issues. Key efforts included enhancing mental health services through a Full-Time Crisis Intervention Response Team in partnership with St. Anthony's Midwest Hospital. Goals for the program include addressing the needs of the unhoused, improving service-provider collaboration, coordinating treatment and medication for frequent patients, supporting wellness during crises, deploying a therapy dog, establishing mental health training for schools, and assisting the Oklahoma Department of Mental Health with crisis intervention training. Additionally, the department prioritized Special Investigations, significantly contributing to violent crime suppression in 2024.



MIDWEST CITY 2024 DEPARTMENT REPORTS

POLICE continued

Midwest City Staff 2024 Community Outreach

The Midwest City Police Department prioritizes strong community relationships through engagement, communication, and participation in various programs and events. Key initiatives include:

- **Community Programs:** SALT Council (Seniors and Law Enforcement Together), Boys and Girls Club, Bike Rodeos, Shop with a Cop, and a 3-on-3 basketball tournament supported by the Arnall Foundation.
- **Advisory Board:** The Police Community Advisory Board fosters open dialogue, allowing citizens to provide input on various issues.
- **Neighborhood Involvement:** Officers work closely with Neighborhood Associations, attending events, addressing concerns, and sharing area-specific updates.
- **City Event Support:** Officers contribute to events like the Veteran's Day Parade, Mid-America Street Fest, and Earth Day Celebration.
- **Youth Engagement:** Officers adopt schools to build trust through visits, lunches, and staff interactions.
- **Special Olympics:** Participation includes the Law Enforcement Torch Run, Polar Plunge, and Tip-A-Cop fundraisers.
- **Citizens Police Academy:** Hosting the academy fosters education and connection, with the 50th session planned for Spring 2025.

These efforts emphasize the department's dedication to fostering trust, addressing community needs, and building long-term partnerships.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS, Director Paul Streets

Public Works provides services that are essential to the quality of life in our great City every day. None of it would be possible without the employees who selflessly commit themselves to Midwest City residents 24 hours a day, 365 days a year, serving every household or business every single day.

Public Works is comprised of the following divisions: Administration, Line Maintenance, Solid Waste, Stormwater, Streets/Parks/Drainage/Facilities Maintenance, Water Treatment Plant, and Water Resources Recovery Facility.

Public Works Administration (PWA) handles all calls for service or complaints related to drainage, parks, recycling, sewer back-ups, trash and recycling, potholes, traffic signals, water, and more. They perform research and audits for services provided to customers; track spending, project balances, and pay invoices for Public Works-related capital improvement projects; and provide administrative support for all of the Public Works divisions. They are a very busy and hard-working group!

In February, one of PWA's own, Mary Kuettel, retired after 42 years with the City. Known affectionately as "Ms. Mary", she was instrumental in getting Midwest City recognized as a Tree City by the Arbor Day Foundation, kept minutes for the Tree Board, and was often the first person citizens interacted with when calling or visiting Public Works. She handled difficult situations with grace and patience to such a degree that many people would ask for her by name any time they called PWA. She will be greatly missed!



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS Continued

Tom Vogt was Honored with the Water Environment Federation’s William D. Hatfield Award. The William D. Hatfield Award is presented to operators of wastewater treatment plants for outstanding performance and professionalism. The award was established in honor of Dr. William D. Hatfield, Superintendent of the Decatur, Illinois Sanitary District, who was President of the Central States Sewage Works Association in 1944-45 and served as President of the Federation in 1958-59. This year’s recipient of the Hatfield Award is Mr. Tom Vogt with the Midwest City Water Resources Recovery Facility (WRRF).

Tom has worked for Midwest City for over 38 years and is currently the Interim Chief Operator and Operations Supervisor. During his time with Midwest City, he has worked in every section of the WRRF, from Operations to Maintenance, Laboratory and Biosolids. Tom is always willing to step up and do whatever is necessary to keep the WRRF running. Over the past year, Tom has filled the gap left when the Chief Operator was out on extended leave and oversaw a challenging transition to a new pilot media, which often had engineers and consultants saying “never seen that before”. In spite of everything going wrong that could go wrong, Tom kept his cool and worked with his team to solve all of the challenges as they occurred. In his spare time, Tom enjoys fishing, traveling, golfing and taking road trips on his motorcycle. Tom has been married for 30 years and has three (3) sons. Congratulations, Tom!



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS continued

Line Maintenance, Supervisor Justin Madison

In 2024, Line Maintenance personnel were recognized for their outstanding work with two Employee of the Month award winners, Francisco Chojolan Chay and Justin Madison. These hard-working folks responded to 326 possible sewer blockages, repaired 9 water main breaks, made 22 sewer main repairs, responded to 13 sanitary sewer overflows, and replaced 9 fire hydrants. They also performed 22 dental amalgam (or waste from fillings which can contain heavy metals and mercury) and 629 grease/sand/oil trap/interceptor inspections while also acoustically inspecting 1,635 sewer lines and video inspecting 10.1 miles of sewer lines. Preventative maintenance was conducted on 76.4 miles of sewer line and 10.6 miles were chemically treated for root removal. All done in an effort to prevent sewer blockages and overflows and protect our residents' homes and the environment. Thank you, Line Maintenance!



Solid Waste, Manager Jerry Summers

In 2024, Solid Waste crews collected 75,217,280 pounds (37,608.64 tons) of trash. They made 19,263 residential bulk waste pick-ups with an additional 607 special pick-ups. They also participated in two Public Works Touch-a-Truck events and the Picnic with Protectors and Public Works, which introduce kids of all ages to vehicles and equipment used to collect trash and debris across the city.

Republic Services, Midwest City's recycling contractor, was also busy in 2024. They collected 4,930,080 pounds (2,465 tons) of recyclable materials through curbside collection.

An additional 93 tons of cardboard, 85 tons of metal, and 38 tons of glass were collected and recycled. Thank you to all of our residents for continuing to recycle and keep these materials out of the landfill!

Keep an eye out for Super Recycler 2025, which will occur in March this year.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS continued

WRRF Operations

- Treated approximately 2 billion gallons of wastewater in 2024.
- Conducted extensive maintenance, including valve, pump, and discharge line repairs/replacements.
- Laboratory staff performed routine analyses on water, biosolids, and compost, with in-house biomonitoring—a rarity among municipal labs in the state.
- Completed significant repairs to secondary clarifiers and implemented the WavTex™ pilot project to enhance treatment performance, with completion expected in March 2025.
- Hosted educational tours of the WRRF and Compost Facility, including a tour for national biosolids experts during the Water Environment Federation’s Residuals and Biosolids Conference.



Compost Facility

- Processed brush from 3,891 residents and combined it with biosolids to produce compost.
- Distributed 909 cubic yards of compost through sales and giveaways.
- Sold 509 bags of compost through December 2024.

Water Treatment Plant

In 2024, the Water Treatment Plant met or exceeded all EPA and ODEQ drinking water standards, ensuring high-quality, great-tasting water with the help of Granular Activated Carbon Filters. All clearwells and water towers were inspected as required by ODEQ.

The plant distributed 1.7 billion gallons of water, a 7.6% decrease from 2023. In July 2023, work began on Oklahoma's first horizontal water well, anticipated to outperform two to three conventional vertical wells. Additionally, in December 2024, Timco commenced rehabilitation of the Filter Bay ceiling, slated for completion in early 2025.

Efforts continue to maintain and optimize the water plant, booster station, 22 wells, and three water towers.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS continued

Streets, Parks, Drainage, and Facilities Maintenance, Supervisor Steve Bray

The Streets, Parks, Drainage, and Facilities Maintenance Division successfully completed approximately 60 concrete street repairs, 40 pothole repairs and 120 signal repairs., improving road safety and durability for residents and commuters. They also successfully completed 70 drainage repairs, including the installation of rip rap around bridges to prevent erosion and enhance long-term stability, and made much needed repairs at Tom Poore Park, improving water flow and reducing the risk of flooding.

They also set up and prepared for the Holiday Lights Spectacular at Joe B. Barnes Regional Park, which means they begin putting up Christmas lights in the middle of September and don't finish taking them down until after the New Year. In 2024, staff also installed new playground equipment at ESA Park, enhancing recreational opportunities for children and families, and continued the upkeep of all parks to provide safe and welcoming spaces for the community.

Staff also continue to maintain all municipal facilities to a high standard, ensuring functionality and cleanliness, implemented a comprehensive spraying plan to effectively manage and reduce weed growth on municipal properties, and apply pre-emergent herbicide in early spring before the sandbur seeds germinate in an ongoing battle to eliminate them from our city parks.



MIDWEST CITY 2024 DEPARTMENT REPORTS

PUBLIC WORKS continued

Stormwater

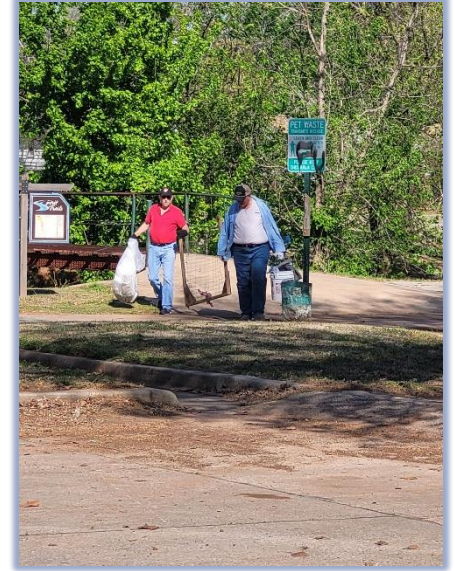
Stormwater Quality organizes public education and outreach activities, conducts inspections, collects and analyzes water samples from local streams, and operates the Household Hazardous Waste facility. In 2024, they received 84,006 lbs. of household hazardous waste (HHW) from Midwest City residents and participating communities, issued 27 stormwater permits, conducted 99 construction site inspections and 37 final inspections, issued 1 citation, 1 stop work order and 17 enforcement actions for stormwater quality-related violations, held two mobile HHW collection events, and ensured that Midwest City completed all of the activities necessary as an affiliate member of Keep Oklahoma Beautiful.

On April 6th, we conducted a community clean-up event at Tom Poore Park. In less than 3 hours, 20 volunteers collected over 545 pounds of debris from the park.

On April 20th, Midwest City partnered with the Midwest City Chamber of Commerce to celebrate Midwest City's second annual Earth Day Festival in Joe B. Barnes Regional Park. Midwest City residents had an opportunity to learn about water conservation, sustainable landscaping, recycling and other environmental topics through environmental games and activities, booth bingo, and Public Works Touch-a-Truck. Agencies and organizations participating included Oklahoma Water Resources Board, Oklahoma County Conservation District, Republic Services, Central Oklahoma Master Conservatory District, Lake Thunderbird Watershed Alliance, SSM Health, Dolese, Oklahoma Compost and Sustainability Association, Rose State College and 5 Public Works divisions. Approximately 250 people attended.

On May 4th, Stormwater hosted a Rain Barrel Distribution and e-Waste/Tire Collection event. At that event, 24 residents purchased 31 rain barrels, which will help conserve water and prevent stormwater pollution. An additional 61 residents dropped off 3,000 pounds of electronics, 2 tons of metal and appliances, and 68 tires for recycling or proper disposal.

All of Stormwater's hard work was recognized in November when Midwest City was nominated for Outstanding Government Program for a Municipality for our new Adopt-A-Spot program.





2024 Midwest City Household Mobile Hazard Waste Collection Event for Choctaw



MIDWEST CITY 2024 DEPARTMENT REPORTS

RISK MANAGEMENT/SAFETY, Manager Lynn Smithson

Risk Management, Manager Lynn Smithson

This year, Risk Management handled 89 work-related injuries, providing high-quality medical care and customer service to employees. The team negotiated tort claims in-house, managed litigated claims with outside counsel, and oversaw an extensive property, automotive, and equipment insurance program, updating policies as needed.

Safety, Coordinator David Walker

Safety Coordinator David Walker led comprehensive audits of city parks in preparation for a third-party review. The department successfully maintained a 100% passing rate for CDL training and continued training through kiosks and classroom sessions.



Once again, OMAG gained **AGRiP (Association of Governmental Risk Pools)** Recognition by meeting the AGRiP Recognition Advisory Standards. The award was accepted by Board Chair Tim Lyon at the AGRiP awards ceremony in Nashville during the Spring Conference.

AGRiP Recognition is a method for member pools to conduct a comprehensive self-assessment of internal operational procedures against industry best practices. Any pool that meets the Advisory Standards is granted Recognition for three years, helping assure its governing body and members it is operating as effectively as they expect. Approximately a quarter of AGRiP member pools have achieved AGRiP Recognition. <https://lnkd.in/g/i6qt6gS>

THE FUTURE LOOKS BRIGHT

In conclusion, 2024 was a forward momentum year for Midwest City. In 2023, we asked our citizens to “Keep MWC Moving Forward” with our sales tax extension. These sales tax dollars were dedicated to capital infrastructure and city parks. City Departments are in the process of conducting comprehensive master studies of our utility, drainage, and parks infrastructure. A high priority for 2025 will be developing strategies to address needs identified and prioritized in the comprehensive master studies.

In 2025, staff will be concentrating on the Air Depot corridor, the Urban Renewal Plan for the old mall area, redeveloping the hospital district now “branded” as Plaza 62, and the recently announced partnership to build a new YMCA in the Plaza 62 district. The YMCA will provide the community with much need recreational opportunities and a competitive swimming pool for Mid Del Schools to practice and compete in swim meets. In addition, St. Anthony’s SSM will utilize space in the facility as a physical therapy center. This YMCA will be funded through the Midwest City Memorial Hospital Authority, Mid Del Schools, and the Greater OKC YMCA.

We encourage residents and business owners to keep us aware of non-emergency issues in our community by utilizing the Contact Us form at MidwestCityOK.org/Contact. Residents can report a variety of issues including code enforcement violations, potholes, and utility problems.

In addition, residents and business owners can sign up for public notifications regarding breaking news, events, and agendas for boards/commissions/Council/ Authority meetings by clicking on the “MWC Notify” and “Alerts and Notifications” tab under “Your Community” at MidwestCityOK.org.

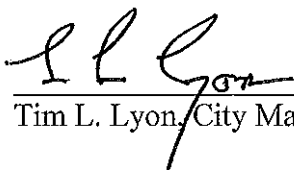
Midwest City public meetings and agendas can be found at midwestcityok.org/meetings. Regularly scheduled meetings of the elected officials of MWC will be streamed live and recorded on the MWC YouTube Channel: [Bit.ly/CityofMidwestCity](https://bit.ly/CityofMidwestCity) with the recorded videos available there within 48 hours.

Our Midwest City Council Members are happy to connect with residents and merchants and can be reached via email at the following addresses.

Mayor Matt Dukes - mayor@midwestcityok.org | Ward 1 Susan Eads - ward1@midwestcityok.org
Ward 2 Pat Byrne - ward2@midwestcityok.org | Ward 3 Rita Maxwell - ward3@midwestcityok.org
Ward 4 Marc Thompson - ward4@midwestcityok.org | Ward 5 Sara Bana - ward5@midwestcityok.org
Ward 6 Rick Favors - ward6@midwestcityok.org

Find your Councilmember or Ward by visiting our website at:
hub-mwcok.opendata.arcgis.com/apps/citizens-map-viewer/explore.

A special thanks to the City Staff who contributed and reviewed this report and to Dohna Ebersole who compiled, edited, and produced it as well as to all the residents that make Midwest City great.


Tim L. Lyon, City Manager